

Online Learning Guide

It's not always easy to work with a tutor online. Here's a little guidance on how to get started.

Stuck on your homework?

Start a session with a tutor

- Scroll through your dashboard and click **Ask a tutor** for the subject you need help with.
- Not sure which subject? Click **Ask any tutor**.

Remember to say hello !

How do you begin ?

Tell the tutor what you need help with.

- "Hi! I'm in ___ grade, I need help with ____!"
- "Hi, I was absent when my teacher taught ____."
- Can you check my work?

Tell the tutor what you need help with.

- Take a photo or screenshot
- Upload a file
- Draw on the whiteboard
- Type out your question

If you do not get a response right away, don't stress! The tutor will be right with you.

If the tutor asks :

"What have you tried so far?" or "Where do you think we should start?"

- Do you know what your first step is? Let the tutor know!
- "This is my work so far." Upload, draw, or type what you've already done.
- "I haven't tried anything, I haven't started yet."
- "I'm confused about this problem."

"What did you learn about this in class?"

- Send a picture or screenshot of your notes.
- "I don't remember learning this in class."

Always let the tutor know if you still feel stuck or you don't understand their explanation. It's their job to help you figure it out!

**Tutors are real people!
Please be kind :)**

[Read our Student Code of Conduct](#)